





## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of:

INVENTOR (S): Thomas Howard Bateman, Bruce Edward Kierstead,

William Alexander (Sandy) Noble, Timothy Lee Curry,

John Alan Lockett, Laurie Edward Mersereau and

Robert James Ouellette

SERIAL NO.:

08/532,537

FILED:

September 25, 1995

TITLE:

THE CUSTOMER CONTACT CHANNEL CHANGER

ASSOCIATE POWER OF ATTORNEY

Honourable Commissioner of Patents and Trademarks,

Washington, D. C. 20231.

Sir:

Please recognize William L. Mathis, Regn. No. 17,337; James A. LaBarre, Regn. No. 28,632; Anthony W. Shaw, Regn. No. 30,104; Patrick C. Keane, Regn. No. 32,858; Michael G. Savage, Regn. No. 32,596; Steven M. duBois, Regn. No. 35,023 who together constitute the firm of Burns, Doane, Swecker & Mathis, jointly and severally, as Associate Attorneys in the above-identified application, with the usual powers.

Please direct all official correspondence to Burns, Doane, Swecker & Mathis, P.O. Box 1404, Alexandria, Virginia 22313-1404, United States of America.

Respectfully

Vance Marston

Regn. No. 26137

Vance marston

Ottawa, Canada

Dated: November 17, 1995.